Terms & conditions:

You must also include SMS terms and conditions. SMS Communication Terms of Service must be incorporated into the privacy policy or provided as a separate document. If you have a Terms and Conditions page, this information should be included there, rather than in the privacy policy.

SMS Terms & Conditions

- **1- SMS Consent Communication:** The information **(413) 216 9617** obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.
- **2- Types of SMS Communications:** If you have consented to receive text messages from **Duke's LLC**, you may receive messages related to the following:

Type of SMS

- Conversational
- Marketing
- Promotional
- Customer care
- **4- Potential Fees for SMS Messaging:** Please note that standard message and data rates may apply, depending on your carrier's pricing plan. These fees may vary if the message is sent domestically or internationally.
- **5-Opt-In Method:** You may opt-in to receive SMS messages from **Duke's LLC** in the following ways: Verbally, during a conversation, By submitting an online form, or By filling out a paper form
- **6- Opt-Out Method:** You can opt out of receiving SMS messages at any time. To do so, simply reply "STOP" to any SMS message you receive. Alternatively, you can contact us directly to request removal from our messaging list.
- **7- Help:** If you are experiencing any issues, you can reply with the keyword HELP. Or, you can get help directly from us at <u>contact us</u>. Additional Options: If you do not wish to receive SMS messages, you can choose not to check the SMS consent box on our forms.
- **8- Standard Messaging Disclosures:** Message and data rates may apply. You can opt out at any time by texting "STOP." For assistance, text "HELP" or visit our [Privacy Policy].